



James R. Parker

Executive Vice President, Air Operations, FedEx Express

James R. Parker is executive vice president of the Air Operations Division of Memphis-based FedEx Express. Parker reports directly to the CEO and is also on the Board of Directors of FedEx Express. He is responsible for the management of all air operations of the world's largest cargo airline. This includes a global fleet of more than 650 aircraft serving more than 375 airports worldwide. Parker has championed the introduction of lean manufacturing and QDM (Quality Driven Management) tools and techniques to drive continual improvement into the airline operations, improving both cost-efficiency and performance quality.

Parker has more than 38 years of service with FedEx Express. Prior to his current position, he was senior vice president of Air Operations. Before this, he was vice president of aircraft acquisitions and supplemental air operations, responsible for overseeing the acquisition and disposition of aircraft, as well as operations of the feeder aircraft fleet.

Previously, Parker served in several management capacities in the FedEx Express Finance Department, including eight years as managing director of finance for air operations. He is a five-time recipient of the FedEx Five Star Award, the highest award the company bestows. It is awarded to team members for outstanding performance that has materially benefitted the company, enhanced service and profitability, and/or fostered the spirit of teamwork.

In addition to his work with FedEx, Parker is vice chairman on the Board of Directors for Orbis Flying Eye Hospital, as well as a member of its Executive, Governance and Finance Committees. He was also (until recently) a member of the Board of Directors for the Wings Club, the New York City-based social and professional organization for aviators.

He is a native of Jackson, Tennessee, is married, and has three children and six grandchildren. He holds a bachelor's degree in accounting and a master's degree in business administration from the University of Memphis.

