



Virginia C. Albanese

President and Chief Executive Officer,
FedEx Custom Critical

Virginia C. Albanese is president and CEO of FedEx Custom Critical, a leading North American expedited freight carrier located in Green, Ohio. The company provides 24/7 service throughout the United States, Canada, and internationally, delivering hundreds of thousands of critical shipments each year. Expedited shipping services are available through the company's Surface Expedite®, Air Expedite®, and White Glove Services® divisions. The company also has a subsidiary, FedEx Truckload BrokerageSM, that matches our network of truckload carriers with our customers' truckload shipping needs. The division's service array includes truckload, LTL, and intermodal solutions.

Albanese joined FedEx Custom Critical in 1986 and quickly worked her way up the ranks, holding director positions in various departments, where she placed a strong focus on organizational culture, customer satisfaction, and developing people.

In each role, Albanese used technology to improve productivity. By streamlining processes, she has improved efficiency and enhanced communication capabilities to move the company forward.

Albanese has been recognized for her leadership both at work and in the community. In recent years, she has been inducted into the Northeastern Ohio Business Hall of Fame (2013), received the Women of Power Award from the Akron Urban League (2013), and received the Leadership Excellence Award from the National Diversity Council (2014). She has also been named to the *Inside Business* Power 100 list for the past five years (2011–2015) and the Crain's Cleveland Business Power 150 (2014). In addition, FedEx Custom Critical has been recognized as one of Northeast Ohio's top workplaces, receiving the NorthCoast 99 Award 15 times, and has also been selected to the Plain Dealer's Top Workplaces list in 2013. She was also named honorary chair for the 2015 Bridgestone Invitational Tournament, the first-ever woman to be named honorary chair for the tournament.

Albanese earned a Bachelor of Science degree (1985) and an EMBA (1995) from Kent State University. In 2013, she was appointed by Ohio Governor John Kasich to the Kent State Board of Trustees. She is past chair of the Boys and Girls Club of the Western Reserve and past chair of the Greater Akron Chamber of Commerce. She also serves on a number of other boards to benefit the Northeast Ohio community, including Akron Children's Hospital and the Akron Community Foundation.

