



Robert B. Carter

Executive Vice President, FedEx Information Services,
and Chief Information Officer

Robert B. (Rob) Carter is executive vice president of FedEx Information Services and chief information officer of FedEx Corp. He is a member of the five-person Executive Committee, which plans and executes the corporation's strategic business activities. Carter is also co-president and co-CEO of FedEx Services, which provides sales, marketing, information technology, communications, customer service, technical support, billing, and collections services for U.S. customers of major FedEx business units and certain back-office functions that support other FedEx companies.

Carter joined FedEx in 1993 and has over 35 years of systems development and implementation experience. Carter is responsible for setting the technology direction of the FedEx applications, networks, and data centers that provide around-the-clock and around-the-globe support for FedEx product offerings.

He earned his bachelor's degree in computer and information science from the University of Florida and his master's degree from the University of South Florida.

Carter has been awarded many industry accolades, including *Fast Company's* Most Creative People in Business, *Fortune* magazine's Executive Dream Team, and *Information Week's* Chief of the Year Award. And he is a seven-time recipient of *CIO* magazine's 100 Award. Carter is also a charter inductee into the publication's CIO Hall of Fame.

Carter serves on the boards of directors of New York Life Insurance Company and Pilot Travel Centers LLC.

